

Life Fitness New Zealand Warranty Matrix for 2026

Life Fitness Cardio

WARRANTY DOES NOT COVER

Damage caused by unauthorized service, misuse, accident, negligence, improper assembly or installation, debris resulting from any construction activities in the product's environment, rust or corrosion as a result of the product's location, alterations or modifications without our written authorization, or by failure on your part to use, operate, maintain the product as set out in your operation manual.

Product Type	Series	Frame (Paint coating excluded)	Mechanical	Electrical	Cosmetic (Shrouds/decals/grips/ pads)	Labour	Refurbished Machines (exclude cosmetic)
Treadmills	Aspire/Integrity/Symbio/Atmos	7 Years	7 Years (Motor/Life Springs) 3 Years (Mechanical)	3 Years	6 Months	3 Years	1 Year
Treadmills	Elevation/Activate	7 Years	7 Years (Motor/Life Springs) 1 Years (Mechanical)	2 Years	6 Months	1 Year	1 Year
Elliptical Cross Trainers	Aspire/Integrity/Symbio/Atmos	7 Years	3 Years	3 Years	6 Months	3 Years	1 Year
Elliptical Cross Trainers	Elevation/Activate	2 Years	2 Years	2 Years	6 Months	1 Year	1 Year
Upright & Recumbent bikes	Aspire/Integrity/Symbio/Atmos	7 Years	3 Years	3 Years	6 Months	3 Years	1 Year
Upright & Recumbent bikes	Elevation	2 Years	2 Years	2 Years	6 Months	1 Year	1 Year
Powermill	Life Fitness	7 Years	7 Years (motor) 3 Years (Mechanical)	3 Years	6 Months	3 Years	1 Year
Arc Trainers	Life Fitness	7 Years	3 Years	3 Years	6 Months	3 Years	1 Year
HD Treadmill	Hammer Strength	3 Years	3 Years	3 Years (exclude console) 1 Year console	6 Months	1 Year	1 Year
HD Air Bike	Hammer Strength	3 Years	3 Years	3 Years (exclude console) 1 Year console	6 Months	1 Year	1 Year
LF Reman	All series	2 Years	1 Year	1 Year	3 Months	1 Year	1 Year

LF Home Cardio		3 Years	3 Years	2 Years	3 Months	1 Year	1 Year
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Treadmill – Limit 1 running belt per product under warranty period (normal wear and tear)

Warranty for Atmos products is not applicable to installation in health clubs or any commercial facilities
Parts

New Electrical	6 Months
Reconditioned Electrical	3 Months
New Mechanical	3 Months
Aftermarket	30 days
Cosmetic	30 days

Life Fitness Third Party Cardio

Type	Frame (Paint coating excluded)	Mechanical	Electronics	Cosmetics/wearable parts	Labour
Cybex Cardio	2 Years	2 Years	2 Years	3 Months	1 Year
ICG spinbike (IC2 bottle holder excluded)	5 Years	3 Years	1 Year	3 Months (Pedal Straps, saddle)	1 Year
ICG Heat Rower	3 Years	2 Years	1 Year	6 months (Pedal strap)	1 Year
SciFit Cardio	3 Years	3 Years	3 Years	3 Months	1 Year
Uppercycle GX	5 Years	3 Years (Tank)	1 Year	1 year	1 Year
Row GX	5 Years	3 Years (Tank) 2 Years (Mechanical)	2 Years (Exclude replaceable battery)	2 Years	1 Year
Lifecycle GX	5 Years	Three Years (Mechanical) One Year (Pedals)	1 Year	6 Months (Shrouds) 3 Months (Pedal Straps)	1 Year

Third Party Cardio

Brands	Frame (Paint coating excluded)	Mechanical	Electronics	Cosmetics/wearable parts (pedal straps, adjustment handles, upholsteries)	Labour
Keiser	3 Years	3 Years	3 Years	3 Months	1 Year
Assault Fitness	5 Years (Classic Bike/Air Runner) 10 Years (Elite bike)	2 Years	2 Years	3 Months	1 Year
Concept II	5 Years	2 Years	2 Years	3 Months	1 Year
Pursuit	1 Year	1 Year	1 Year	3 Months	1 Year
Octane	10 Years	3 Years	3 Years	3 Months	1 Year
Jacobs Ladder	2 Years	2 Years	2 Years	3 Months	1 Year
Jacobs Ladder x	2 Years	2 Years	2 Years	3 Months	1 Year
Stairway GTL	2 Year	2 Year	2 Year	3 Months	1 Year
Xebex	5 Years	2 Years	2 Years	3 Months	1 Year
Xebex (Sled)	10 Years	1 Year	1 Year	3 Months	1 Year

Life Fitness Strength

Product Type	Frame (Paint coating excluded)	Block, Pulleys, Plates, Rods	Bearings	Cables	Grips	Hardware, Mechanical, Electrical	Springs	Belts	Cosmetics (Upholstery)	Labour
Signature, Insignia, Axiom	10 Years	5 Years	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
Signature, Axiom Benches & Racks	10 Years	5 Years	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
Signature, Axiom Plate Loaded	10 Years	5 Years	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
Optima Series	10 Years	1 Year	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
Hammer Strength Plate Loaded	10 Years	-	5 Years	-	3 Months	3 Months	-	3 Months	3 Months	1 Year
Hammer Strength MTS	10 Years	5 Years	5 Years	-	1 Year	3 Months	3 Months	1 Year	3 Months	1 Year
Hammer Strength Benches & Racks	10 Years	-	5 Years	-	3 Months	3 Months	3 Months	3 Months	3 Months	1 Year
Hammer Strength HD Elite	10 Years	5 Years	5 Years	1 Year	3 Months	3 Months	3 Months	-	3 Months	1 Year
Hammer Strength Platform	1 Year *Not including surface finish	-	-	-	-	3 Months (Rubber mat)	-	-	-	1 Year

Circuit Series	10 Years	5 Years	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
SYNRGY	10 Years	5 years	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year
Fit Series	10 Years	1 Year	1 Year	1 Year	1 Year	3 Months	3 Months	3 Months	3 Months	1 Year

Third Party Strength

Product Type	Frame (Paint coating excluded)	Guide rods, Plates, Block Bearing s, Pulleys	Linear Bearings	Cables	Switches	Hardware	Other components		Cosmetics (Upholstery)	Labour
Insight Fitness	7 Years	2 Year	1 Year	1 Year	1 Year	3 Months	3 Months		3 Months	1 Year

Ziva

	Frame	Plates	Bars	Plastic/Rubber	Urethane	Padding	Free weights
ZSL range	10 Years *	1 Year	1 Year	1 Year	3 Years	3 Months	1 Year
ZXP range	10 Years *	1 Year	1 Year	1 Year	5 Years	6 Months	1 Year
ZVO range	10 Years *	1 Year	1 Year	1 Year	5 Years	6 Months	1 Year
ZEX range	10 Years *					3 Months	
ZST range	10 Years *					3 Months	

Warranty may be voided for any product which has been damaged due to negligent or faulty use, alteration, maintenance, storage or handling by the user. Any specific issues regarding a ZIVA product with which a customer is not satisfied will be reviewed on a case-by-case basis.

Accessories	Slam balls	Resistance bands	Wall balls¹	Core Bags²	Medicine Ball²	Dumbbells
	1 Year	90 Days	1 Year	1 Year	1 Year	1 Year

¹The seams and inner core of a Ziva Wall Ball will not fail unless the product is abused by repeated impact against a rough, aggregate surface or slamming the product on the ground from overhead. Ziva Wall Balls have been tested to withstand repeated impact against any relatively smooth reinforced wall

²This warranty does not cover products with damage caused by misuse. This includes, but not limited to Medicine Balls or Core Bags, that may have resulted in damage caused by slamming on ground.

The Fitness Depot

Body-Solid	Frame	Parts	Motor	Electronics
Best Fitness 3 Year ¹ (Home gym)	3 Years	1 Year, 30 days on wear parts (if applicable)	1 Year	1 Year
Best Fitness 5 Year ¹ (Home gym)	5 Years	1 Year, 3 months on wear parts (if applicable)	5 Years on Motor (if applicable)	1 Year on electronics (if applicable)
Best Fitness 15 Year ¹ (Home gym)	15 Years	2 Years, 6 months on wear parts (if applicable)	10 Years on Motor (if applicable)	2 Years on electronics (if applicable)
Powerline 10 Year ²	10 Years	1 Year		
Body-Solid Tools Commercial Warranty				
Body-Solid Lifetime	Lifetime: Frame & Welds			
Body-Solid Commercial Rated	Lifetime: Frame & Welds	3 Years: Pulleys, Bushings, Bearings, Hardware, Plates, Guide Rods 1 Year: Cables, Upholstery, Grips (Normal Wear)		

Product	Items	Warranty
Consumables	Skipping/jumping Ropes, Aerobic Step/Decks, Balance Cushions/Wobble Boards, Cones, Hurdles, Ladders, Grids, Attachments, Resistance Bands, Collars, Rollers, Mats, Vests, Barbell Pads	90 Days
High Wear	Dumbbells, Kettlebells, Slam Balls, Medicine Balls ¹ , Pump Sets, Plyo Box, Battle Ropes, Bumpers, Plates, Racks. Bars, Tyres, Sleds, Core Bags ¹ , Benches, Cable attachments, Wall balls ¹	1 Year (30 days for commercial use)

Notes:

¹This warranty does not cover products with damage caused by misuse. This includes, but not limited to Wall Balls, Medicine Balls or Core Bags, that may have resulted in damage caused by slamming on ground.